



# Quality Policy Statement

## Supporting our commitment to quality products and services

Our aim is to be the most respected and successfully operated company in our industry creating value for all our stakeholders. Our core business is to manufacture and supply products and services for the construction industry.

We strive to create the best value for our customers by delivering the most reliable and effective products for their business in the market place.

Our commitments are to:

- Continually monitor the quality of our products
- Ensure strict compliance with standards and product specifications
- Regularly assess the quality of our products with respect to our customers' requirements and other products in the marketplace and optimize our products accordingly
- Ensure that employees are adequately trained on the importance of their activities in achieving high standards of quality performance
- Identify and reduce the risks of quality incidents in our operation
- Ensure continuous improvement of quality management at our operations by setting and reviewing measurable objectives and targets
- Periodically reviewing and revising our quality management system



Chris McColl, President, CRH Canada Construction & Materials  
Monica Manolas, President, East Region, Ash Grove Cement